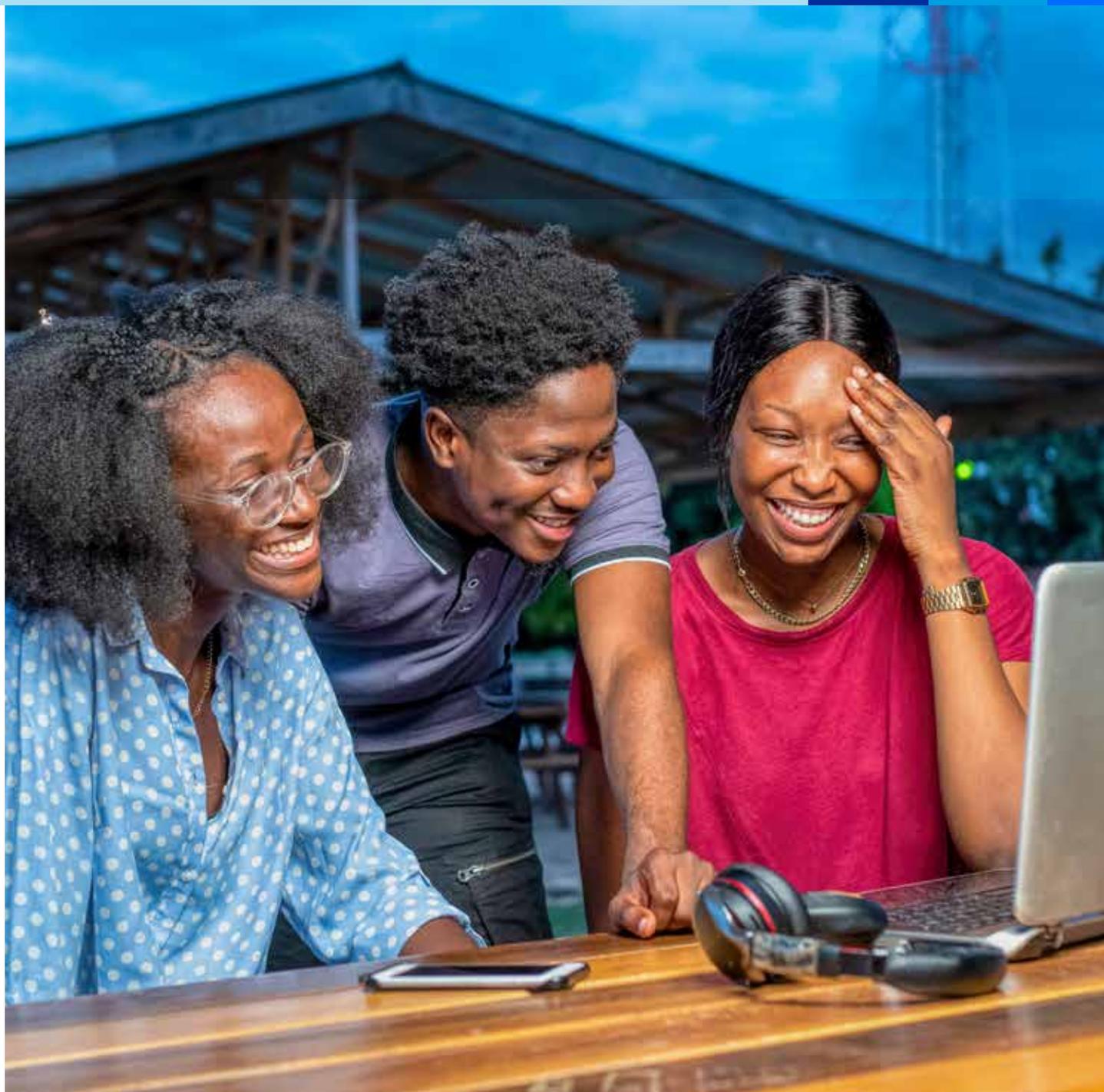


PayPal Onboarding on Jenga Payment Gateway





This guide provides step-by-step instructions on how to onboard and integrate PayPal with the

Jenga Payment Gateway

for seamless online payment processing.

PayPal is part of the Jenga Payment Gateway (JengaPGW) offering which allows merchants to collect payments from their customers through a variety of payment methods. With our checkout, customers can easily and swiftly pay for goods and services online.

Getting Started

For both Jenga PGW offerings, you will need to create an account on the Jenga Merchant Portal (opens in a new tab). The portal allows you to:

- ✓ Register for a sandbox account and environment
- ✓ Create and view authentication credentials
- ✓ Configure subscriptions

Supported payment methods

Jenga Payment Gateway allows you to securely collect sensitive card information from your customers and create card, bank, PayPal or mobile money payments from different currencies including:

- ✓ KES (Kenyan Shilling)
- ✓ TZS (Tanzanian Shilling)
- ✓ UGX (Ugandan Shilling)
- ✓ USD (United States Dollar)
- ✓ EUR (Euro)
- ✓ GBP (Pound Sterling)

Cards

Whether you're using our checkout libraries, integrating directly using our APIs, you can securely accept card payments from your customers from the following card schemes:

- ✓ Visa
- ✓ Mastercard
- ✓ American Express cards
- ✓ Union Pay
- ✓ JCB
- ✓ Diners Club

On our Web Checkout Form (using the redirect method), we also support payment acceptance with 3D Secure card payments - adding an extra layer of protection to you and your customers. With 3D Secure, your customer is redirected to their card issuer's website to verify their identity before proceeding with the completion of payment on your site.

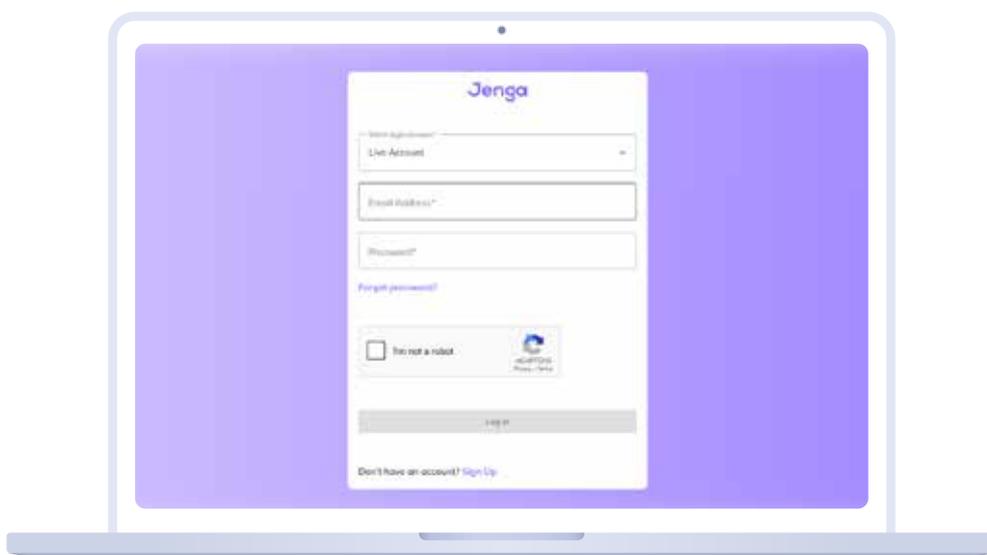
PayPal

We offer a collection of payments from PayPal customers. To utilise this option, you are required to link your PayPal account to allow collection on your behalf. Hit this link to learn more about onboarding your PayPal account on Jenga. In case you don't have a PayPal account, don't worry we will create an account for you and start accepting payments immediately.

Onboarding Steps: Linking Your PayPal Account

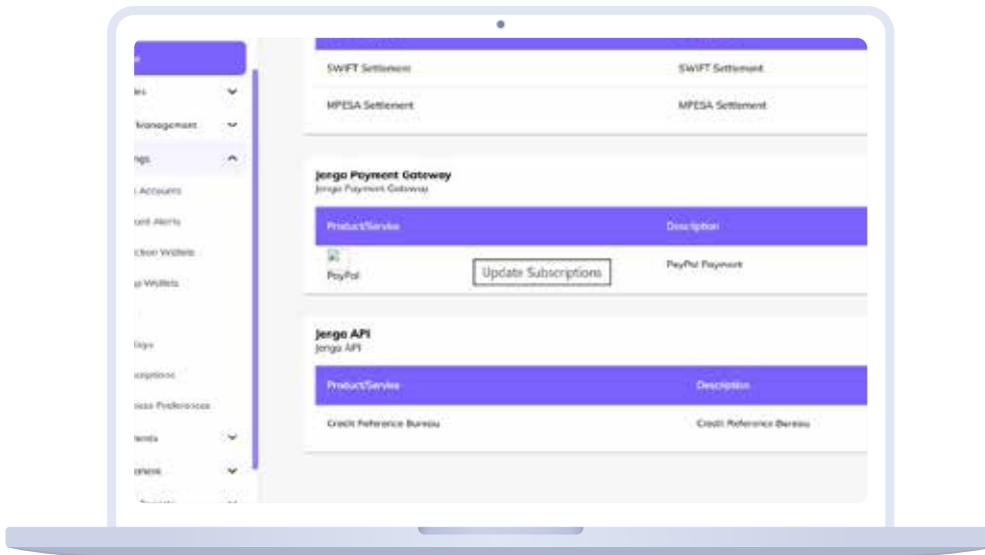
Step 1: Log in to Your Jenga HQ Portal

- ✓ Access your Live JengaHQ merchant account. Ensure your merchant onboarding is complete, and your account is active.
- ✓ Enter your credentials and authenticate via the One-Time Password (OTP) sent to your registered email.



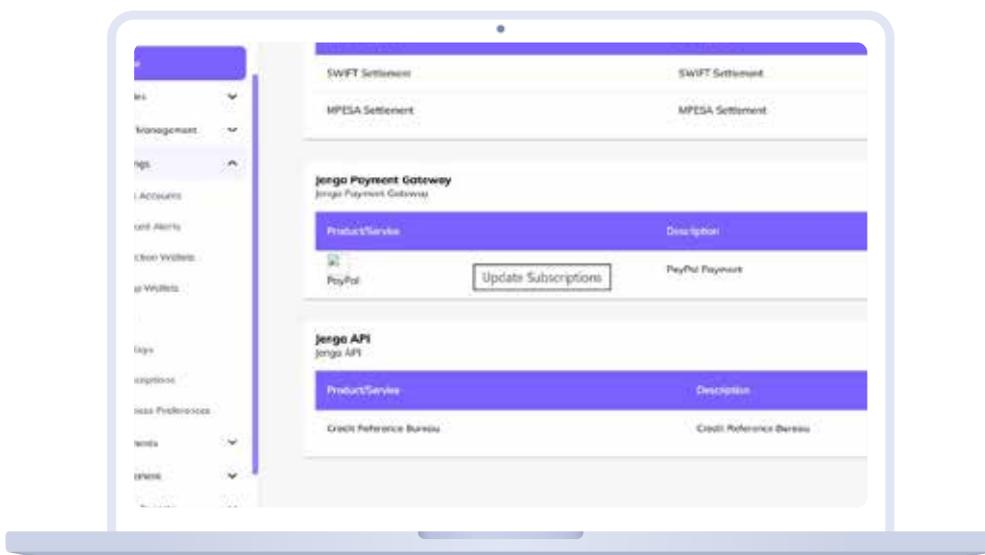
Step 2: Navigate to Payment Gateway Subscriptions

- ✓ From the main menu, go to Jenga Payment Gateway.
- ✓ Under the Settings menu, find and click on the Subscriptions submenu. This displays your current service subscriptions.
- ✓ Click the 'Add Subscription' button.



Step 3: Initiate PayPal Integration

- ✓ From the list of available products/services, select PayPal to add it to your subscriptions.
- ✓ Once added, click the 'Integrate' link next to the PayPal service to begin the connection process.

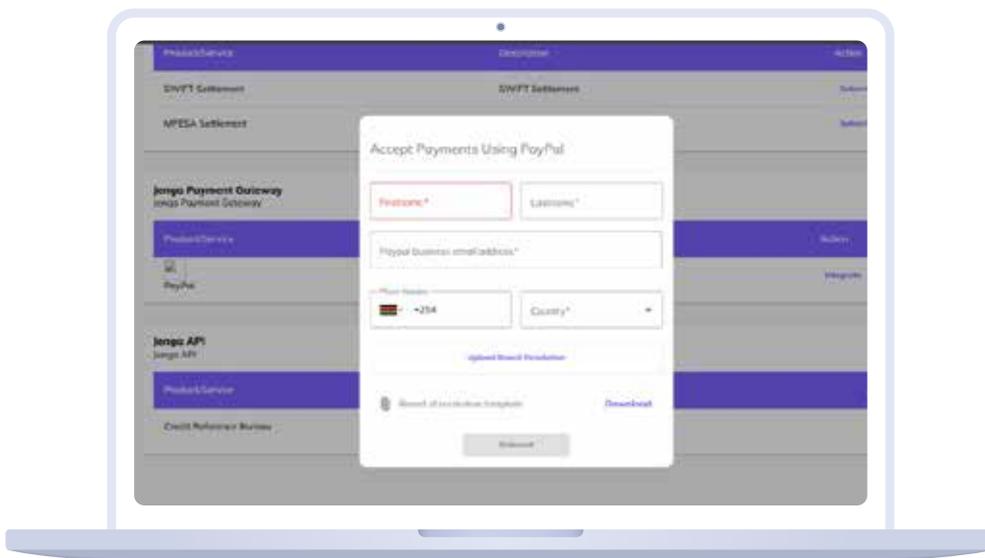


Step 4: Connect Your PayPal Account

- ✓ You will be redirected to a PayPal authorization page to connect your account with Finserve Africa Limited.

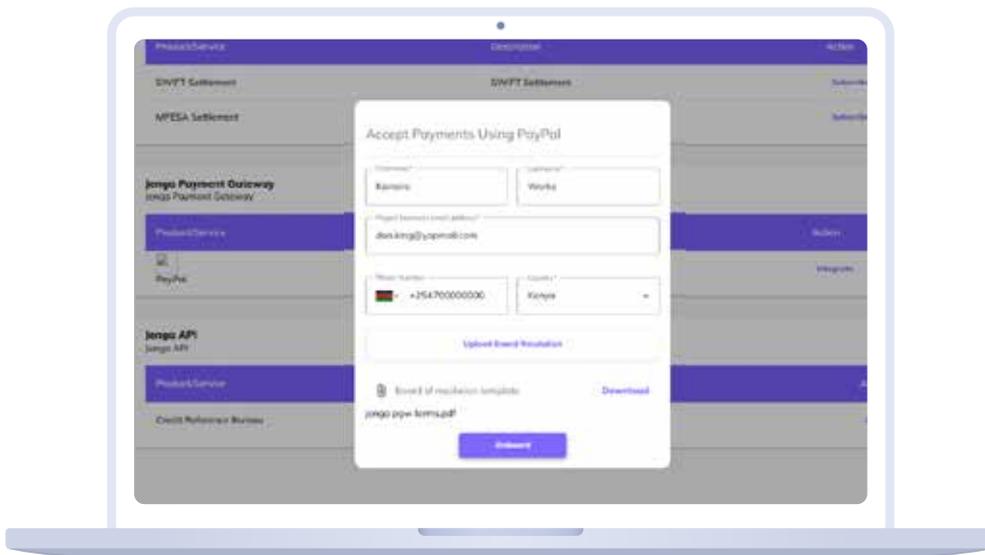
- ✔ Complete the required business details:
- ✔ PayPal Business Account Name
- ✔ PayPal Business Email Address
- ✔ Contact Phone Number

Upload a Board Resolution document authorizing the opening and operation of the PayPal account for your business. A template is available for download if needed.



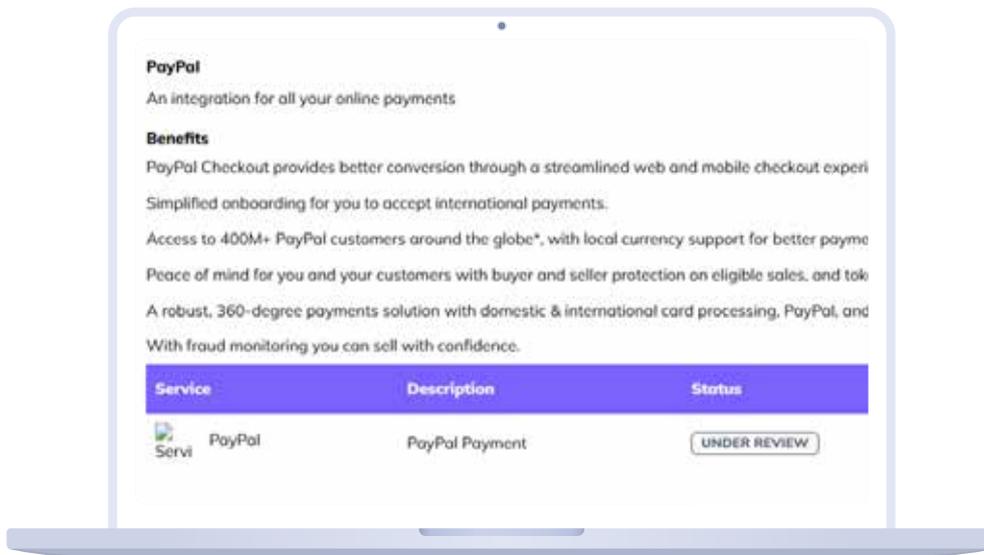
Step 5: Authorize and Submit

- ✔ Complete the authorization by signing into your PayPal account and granting the necessary permissions to Finserve Africa Limited.



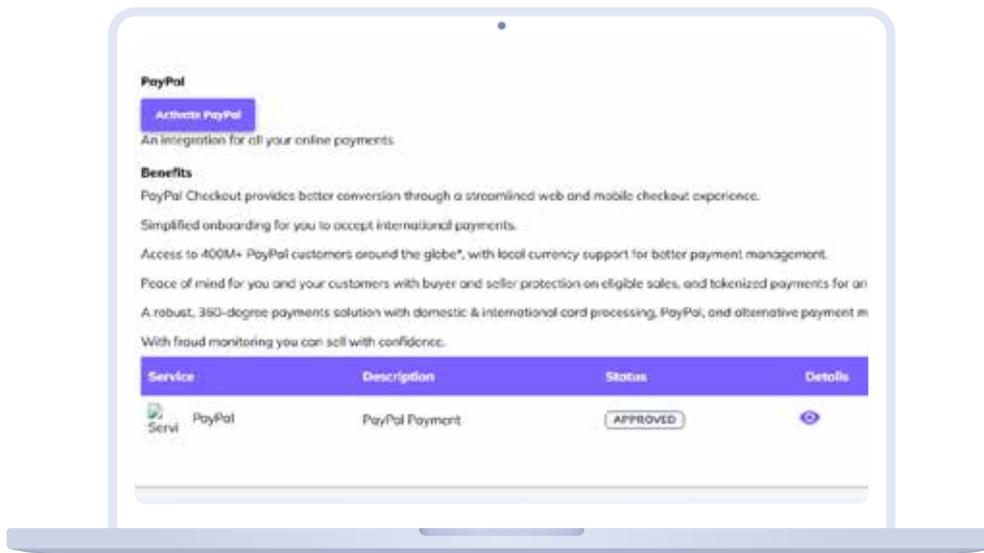
Step 6: Await Approval

- ✓ After successful submission, you will be redirected to the Jenga dashboard.
- ✓ The PayPal service will now appear in your subscriptions with the status "Under Review".
- ✓ Once the Jenga team completes their review, the status will change to "Approved".



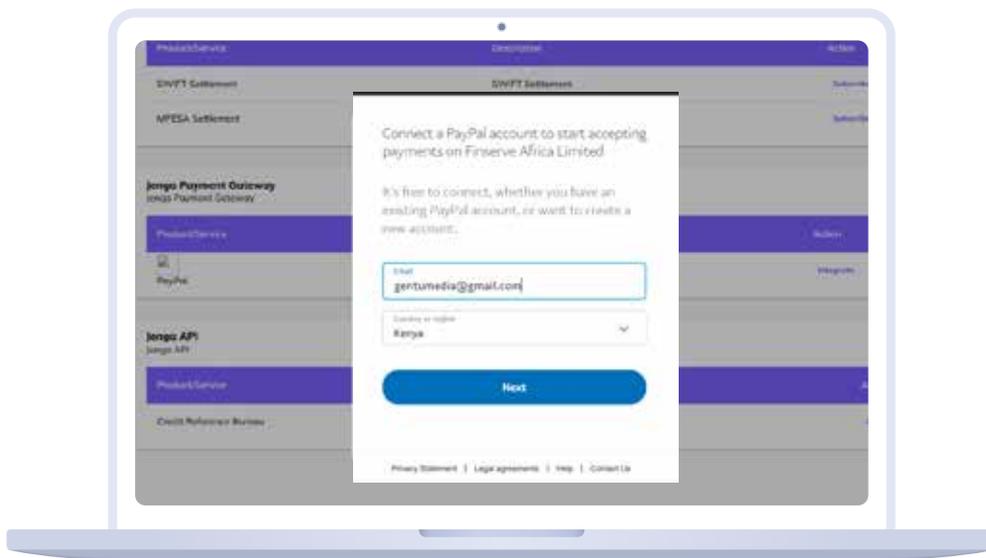
Step 7: Activate Your PayPal Subscription

- ✓ Once the status is "Approved", click the "Activate PayPal" button.
- ✓ You will be prompted to either:
 - ✓ Sign in with your existing PayPal Business account credentials, or
 - ✓ Register for a new PayPal Business account if you don't have one.



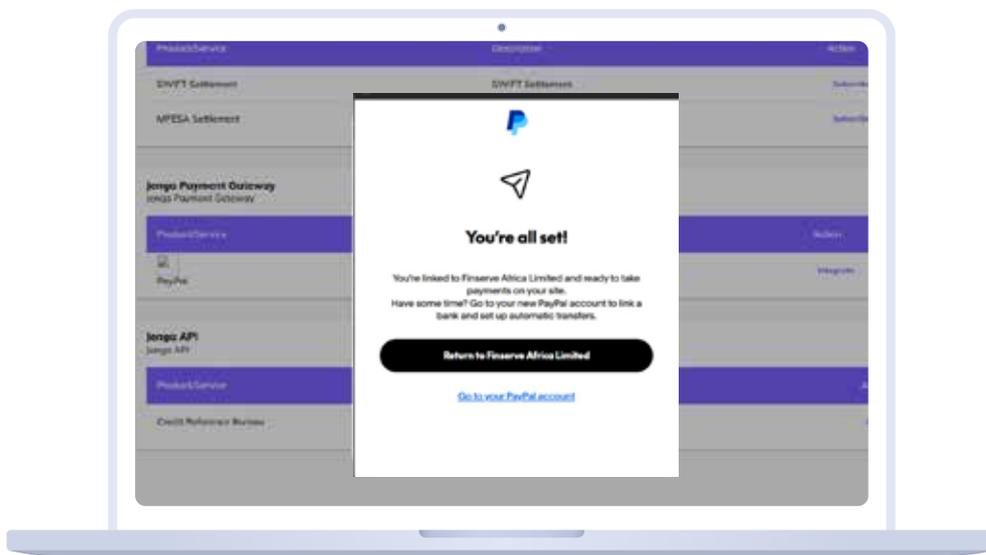
Step 8: Complete PayPal Business Details

- ✔ A PayPal pop-up form will appear. Fill in all required business information accurately, including:
- ✔ Business Name & Address
- ✔ Company Registration Number
- ✔ Business Type
- ✔ Contact Information



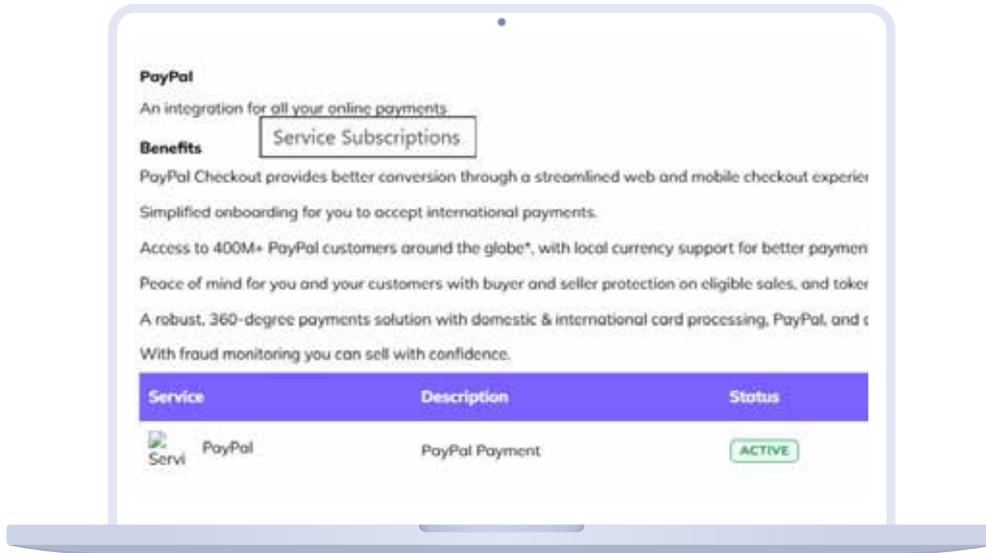
Step 9: Account Verification and Confirmation

- ✔ After submitting the form, you will receive confirmation that your PayPal Business account has been successfully set up and linked.
- ✔ The pop-up will close, and you will be redirected back to your Jenga merchant page.



Step 10: You're All Set!

- ✔ A success message will confirm that you are now linked and ready to accept payments.
- ✔ Your PayPal subscription status will change from "Approved" to "Active".
- ✔ You can now start receiving payments via PayPal.

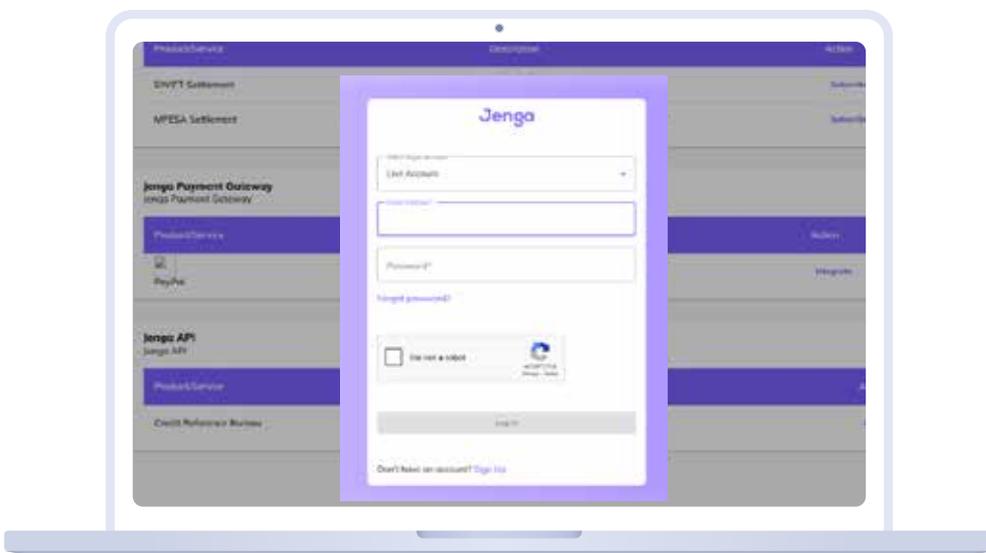


4. Testing the PayPal Checkout

To ensure everything works correctly, you can test the PayPal checkout process by creating a Payment Link.

Step 1: Create a New Payment Link

- ✔ Log in to your Jenga HQ portal.
- ✔ Navigate to Settings > Payments > Payment Links.
- ✔ Click on New Payment Link or Single Payment Link.



Step 2: Enter Order Summary

- ✔ Type: Select 'Service'.
- ✔ Service Name: Enter a descriptive name for the test transaction.
- ✔ Service Date: Set the date.
- ✔ Service Description: Provide a brief description.
- ✔ Redirect URL: Enter the URL where customers should be redirected after payment.

Booking Ref	Amount	Service / Product Date	Payment Due Date	Customer	Created By
yt@f12345	KES 10	Sep 18, 2025	Oct 10, 2025	dorkingochiang@gmail.com	dorkingochiang@ig
test066767rt1	KES 15	Sep 16, 2025	Sep 18, 2025	dorkingochiang@gmail.com	dorkingochiang@ig
Test#57900r	KES 10	Sep 2, 2025	Sep 17, 2025	dorkingochiang@gmail.com	dorkingochiang@ig
test23456	KES 15	Sep 5, 2025	Sep 11, 2025	dorkingochiang@gmail.com	dorkingochiang@ig
testing65656we2	KES 15	Aug 30, 2025	Aug 31, 2025	dorkingochiang@gmail.com	dorkingochiang@ig
testok1335454	KES 15	Aug 26, 2025	Aug 29, 2025	dorkingochiang@gmail.com	dorkingochiang@ig

Step 3: Enter Customer Information

- ✔ Fill in the test customer's details.
- ✔ First and Last Name.
- ✔ Email Address.
- ✔ Phone Number.
- ✔ Country.

New Single Order Link

1 Order Summary

Type: Service

Service Name*

Service Date*

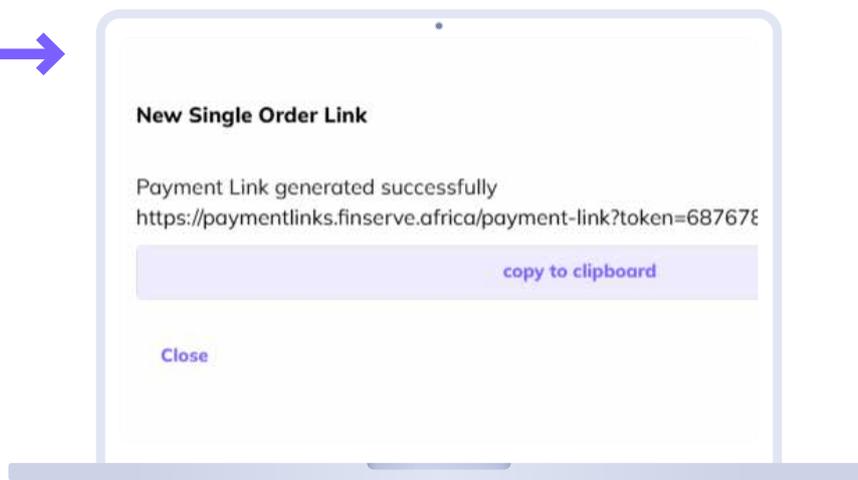
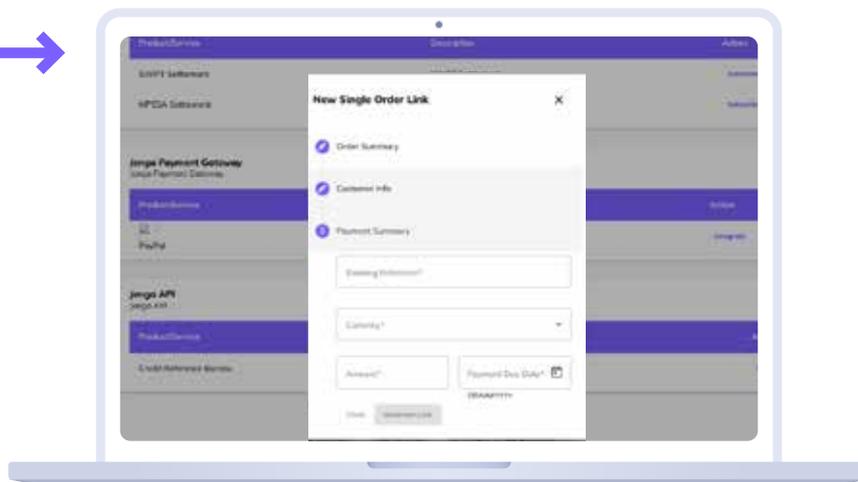
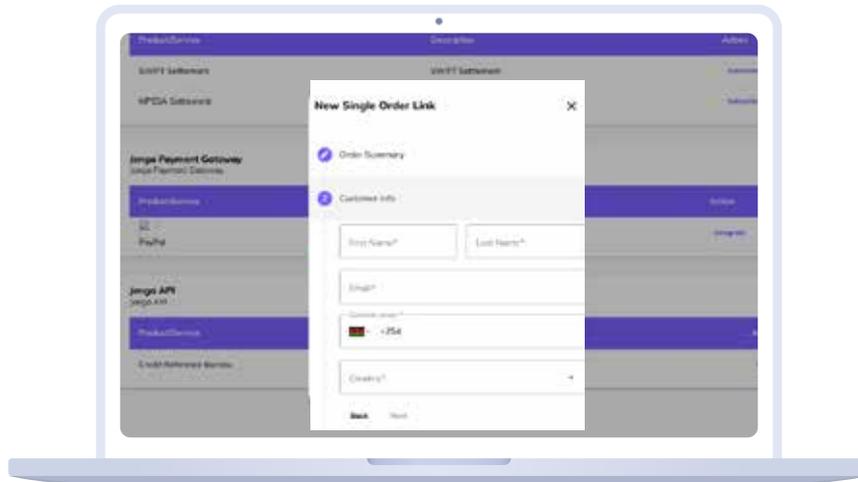
Service Description*

Redirect URL

Next

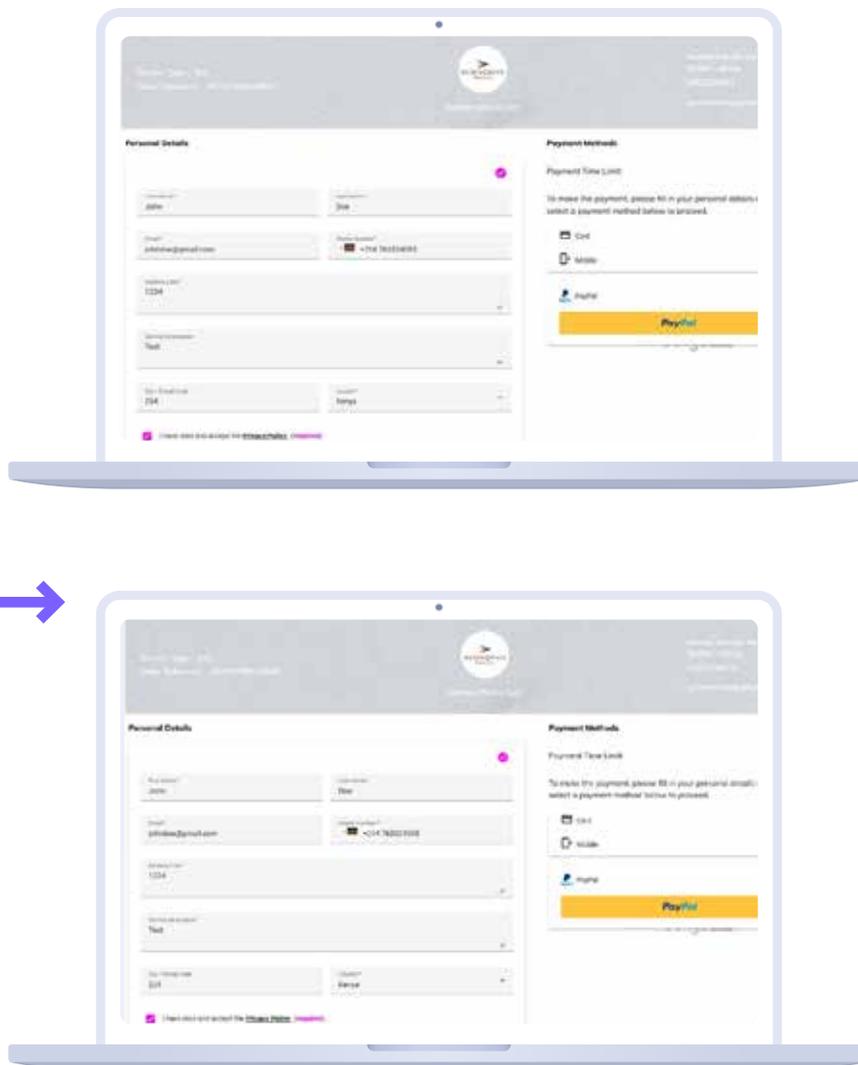
Step 4: Enter Payment Details

- ✔ Booking Reference: A unique identifier for the order.
- ✔ Currency: Select a supported currency (e.g., KES).
- ✔ Amount: Enter the test amount.
- ✔ Payment Due Date: Set the validity date for the link.
- ✔ Click "Generate Link".



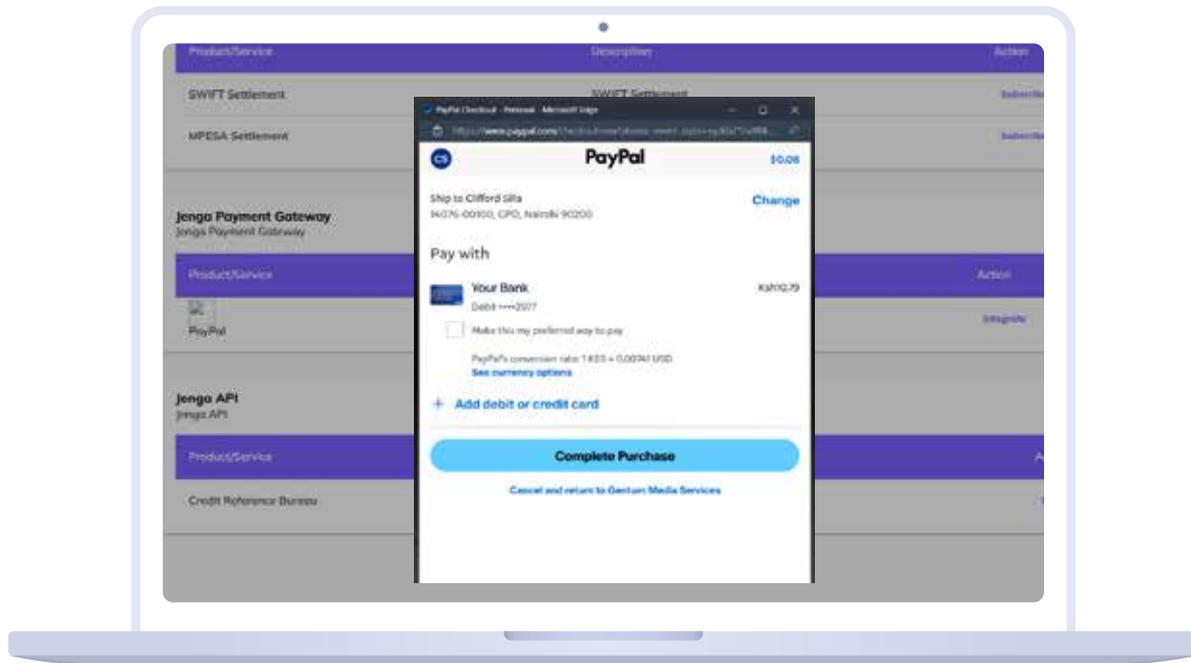
Step 5: Share and Test the Link

- ✔ Copy the generated payment link and open it in a web browser.
- ✔ On the checkout page, the customer must fill in their personal details and accept the Privacy Policy.
- ✔ Under Payment Methods, the customer should select the PayPal option.



Step 6: Complete PayPal Payment

- ✔ The customer will be redirected to the PayPal checkout page to log in and authorize the payment.
- ✔ Note: The transaction amount will be converted to USD during the PayPal checkout process.
- ✔ Once the payment is successful, a confirmation page will be displayed, and a PDF receipt can be downloaded.
- ✔ Important Note: The transacted amount (minus any applicable commissions) will be settled directly into your linked PayPal wallet.



Once the payment is completed, a confirmation message will be displayed. The customer can download a pdf version of the payment confirmation.

